

As the Weather Changes

As the weather starts to get more damp and colder, now would be a good time to make sure your sprinkler system is turned off to conserve water and conserve your funds! It is also a great time to start winterizing your pipes as well. Even winterizing your meter and backflow assembly is can reduce the risk of a freezing pipe and future leaks.

CWA's Annual Meeting Recap



November 1st, 2025, the office was open to greet members for our annual meeting. While turnout was low, there were meaningful questions and conversations the membership, staff and the board had.

The meeting started with Mike Dame, from Michael Dame and Associations, CWA's CPA sharing the financial state of the business. Mike mentioned that the other water associations he works with would "love to be in Camano Water's shoes."

The meeting continued with Dan Peterson, Operations Manager of CWA, showing the work that has been done throughout the year as well as sharing the information regarding how much water was used during 'peak season'. One weekend in July CWA produced and used 977,066 gallons of water! In comparison, a weekend in September, only 83,000 gallons was used.



Andrew Turner, CWA's IT and Compliance staff member, assured the association that CWA is still running "in the green." Our wells are still healthy and devoid of PFAS or saltwater intrusion.

Stephanie Hamilton, HR/Financials, and Kaylee Williams, Office Manager, presented a quick insight into the new Ampstun software that has launched!

The presentation showed how to set up customer portals, view and pay your bill online, receive e-bills and more! They also let membership know that **"November invoices will be delayed due to some information not converting properly when switching from [the previous utility billing system] to Ampstun."** They also mentioned all late fees will be waived for the remainder of 2025.

CWA &
Ampstun

WE'RE GOING DIGITAL!





Board of Trustees

Interim President: Peter Turner
Vice President: Larry Dearborn
Secretary: Richard Mockler
Treasurer: Ross Michel

Trustee: David Weir
Trustee: Vacant
Trustee: Vacant

Annual Meeting Continued...

One member expressed their frustration from a lack of communication regarding any slotted projects. Staff and board gave their apologies and clarified that current tariffs and debate between which projects need to take precedence, along with a myriad of other things, had slowed progression for 2024 and 2025. **But we are happy to announce that 2026 will be the year for pipe replacement!**

Washington Department of Health, (DOH), has required that all galvanized steel pipe needs to be replaced to avoid potential lead contamination. While we have not had any lead contaminate issues, we plan on replacing that first, followed

by AC pipe that is within our system. On top of pipe replacement, we are still finishing up the remaining outdated endpoints as well as installing Cross Connection/Backflow Devices in our system. There are about 14 of those that are slotted to be installed in the next month or so.

You can bet that 2026 will be a busy year for CWA!



Ways to Pay your Bill

Here are the ways you can pay your water bill:

- ☒ Drop off cash at the office during office hours
- ☒ Sign up for our hassle free autopay
- ☒ Send a check in the mail
- ☒ Drop off a check at the office
- ☒ Pay online with a card or e-check through customer portal

Important Water Dates

Mark your calendar with the following important dates about your water service:

May 20: CWA board meeting
May 26: Memorial Day, office closed
May 31: May bill payment due
June 17: CWA board meeting
July 4: Independence Day, office closed
July 7: July bills mailed
July 15: CWA board meeting
July 31: July bill payment due
August 19: CWA board meeting
September 1: Labor Day, office closed
September 5: September bills mailed
September 16: CWA board meeting
September 30: September bill payment due
October 21: CWA board meeting
November 1: Annual Meeting

