



PHOTO CREDIT: JASON OTTO

In this newsletter  
you can expect:

Monthly Update

Become a  
Board Member

Pipe  
Replacement  
Update

Conserving  
Water

Seasonal  
Irrigation Tips

CWA Reminders

## Monthly Update:

April has been a productive month across our water system as our crews continue making upgrades that strengthen reliability, improve accuracy, and support new development in our community.

Our field team has been busy replacing aging endpoints and meters for several members. These upgrades help ensure accurate readings, reduce service interruptions, and support more efficient system monitoring.

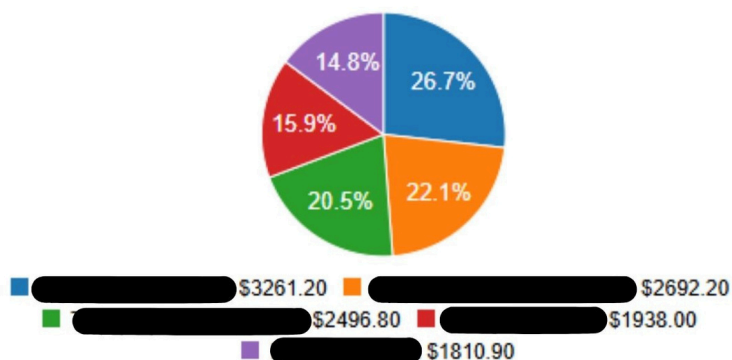
We've also begun installing the outstanding Double Check Valves (backflow prevention devices) for properties that paid for them but have not had them installed yet. This work is an important part of protecting our drinking water from potential contamination and keeping our system in full

compliance with state requirements. If you would like to have a DCVA installed to help maintain our infrastructure, please call the office!

To support the new build off Teresa Street, crews have started road boring to prepare for service installation. This work allows us to extend infrastructure with minimal surface disruption while ensuring the new connection is built to long-term standards.

-CWA Staff

## FIVE LARGEST OUTSTANDING BILLS



## OUTSTANDING BALANCES AND PAYMENT PLANS

At CWA, we've always tried to take a neighborly approach when it comes to late fees and outstanding balances. When someone falls behind, our first instinct is to work with them — not penalize them. That commitment isn't changing.

What is changing is how we monitor accounts so we can catch issues earlier. Over the next few months, we'll be fine-tuning our billing and late-fee policies, amongst other policies, to help prevent balances from growing too large or unmanageable.

The goal is simple: earlier communication, clearer expectations, and more opportunities for customers to get back on track before a small balance becomes a big one.

You can see our five highest outstanding balances above — together they total \$10,388.20. Across all accounts, there are 36 outstanding balances adding up to \$29,291.26. Because CWA is member-owned, unpaid balances don't just affect individual accounts; they ultimately impact the entire membership.

On a positive note, several members are actively working with us through payment plans. One member recently made their final payment and is now fully caught up after once being more than \$600 behind. A few others are nearing the end of their plans as well, and we're encouraged by the progress they're making.

We'll share more details as updates roll out, and as always, our team is here to help if you have questions about your account or need support.

## Become a Board Member

Our Board meets at 9:30 a.m. on the third Tuesday of each month, and we're looking for community-minded members to help guide CWA's future. It's a meaningful way to support local water stewardship — and yes, there's a small stipend for your time.

Curious? Sit in on a meeting to see how it all works, or reach out to the CWA office to learn more.

## WE'RE LOOKING FOR BOARD MEMBERS!



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## CWA Reminders



### Keeping Meter Boxes Clear

As everyone gets back into the rhythm of spring yardwork, it's also a great moment to take a quick look at your water meter box. Keeping this area clear is a small step that makes a big difference for the whole community. When brush, weeds, or garden debris grow around the meter box, it can slow down routine work and make it harder for crews to respond quickly when something urgent comes up.

A good rule of thumb is to keep about two feet of open space around the meter box and six feet of clearance above it. This simple bit of upkeep helps our team read meters accurately, check for leaks, perform maintenance, and reach your shutoff valve right away in an emergency. It's one of those behind-the-scenes ways neighbors help neighbors by keeping the system running smoothly for everyone.

For questions or more information, contact the office.

### Conserving Water

This winter brought record-low snowfall across our region, and that lack of mountain snowpack means less natural water flowing into rivers, aquifers, and reservoirs as we head into the warmer months. With spring already trending dry, we're encouraging all members to be mindful of their water use as we move into summer.

Even small steps make a real difference. Simple habits like fixing leaks, watering during cooler hours, choosing drought-tolerant plants, and reducing outdoor irrigation can help stretch our shared supply through the driest part of the year. Our community has always been good at looking out for one another, and thoughtful water use is one more way we can do that.

We'll continue monitoring conditions closely and will share updates if anything changes. Thank you for helping protect our water resources during this unusually dry season.



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### A Few Notes To Remember

- Email is the best way to communicate with us! Phone calls are great too but for quick responses, email is the way to go.
- If you ever are wondering if we received your payment, you can verify on your **Customer Portal**.
- Our website, [www.camanowater.com](http://www.camanowater.com) has lots of updates and information. It is recommended to check it often!
- Remember we are made up of mostly your neighbors, so please be kind!



## Seasonal Irrigation Tips for Spring, Summer, and Fall

As the seasons change, your landscape's water needs shift right along with them. A few simple adjustments throughout the year can help you keep plants healthy while using water wisely.

In spring, it's best to bring your irrigation system back online slowly. Turn the water on gradually and watch for any leaks or damaged sprinkler heads that may have developed over the winter. Most yards need far less water in early spring than people expect, so updating your timer settings can prevent overwatering. Adding mulch around plants is another easy way to help the soil hold moisture as temperatures begin to rise.

When summer arrives, efficiency becomes especially important. Watering early in the morning helps reduce evaporation, and giving plants deeper, less frequent watering encourages stronger roots. It's also worth taking a moment to make sure sprinklers are aimed at your landscape rather than sidewalks or driveways. If you have a lawn, letting it go naturally golden during the hottest stretch is perfectly healthy — it will bounce back once cooler weather returns.

As fall approaches, irrigation needs drop quickly. Gradually reducing watering helps plants transition into dormancy, and shutting down your system before the first freeze protects it from damage. Fall is also a great time to make any repairs or adjustments so everything is ready to go when spring rolls around again.

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