



PHOTO CREDIT: JASON OTTO

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Monthly Update:

April ended with a few hiccups; we had a semi-catastrophic failure of the older endpoints in our system. If you have been reading the monthly newsletters, you'll know we started replacing older endpoints back in the summer of 2025, but slowed down to focus on some other projects. When we went to do the reads for billing, close to 300 endpoints failed. This forced our team to do manual reads, which in turn, slowed the billing process.

Happy to report we have already replaced nearly all the older endpoints. We have a couple stragglers within the system but have already made arrangements with homeowners to get to the meters we cannot access easily. Remember, please keep your meters clean and clear to

help us continue to provide the best service we can.

We have been deep cleaning the reservoirs, inside and out, at the main office site to continue to provide the best quality water possible.

May and into June, we have continued to clean, repair and make improvements to our system in order to maintain the quality of water as well as improve customer satisfaction too!

-CWA Staff

DON'T MIND THE DUST

We have been doing a lot of little upgrades and improvements to the office and our entire system. These have all become necessary between public health and safety.

The office has been on the receiving end of a few more aggressive interactions with customers. With this, the office requested that the board approve some improvements to the office to help make a more secure and safe environment for staff. This includes shoring up a wall that previously had easy access for customers to enter the garage with all our sharp tools. A new, stronger door separating the lobby and the rest of the office was also installed to make it safer for the office. Security cameras at both the office and the treatment plant were installed as well.

In the meantime, if you come to the office to discuss your bill or for any other reason, pay no mind to the dust. We are hoping for this small remodel to be completed by the end of May, if not sooner.



Picture of new wall in CWA main office

Become a Board Member

Our Board meets at 9:30 a.m. on the third Tuesday of each month, and we're looking for community-minded members to help guide CWA's future. It's a meaningful way to support local water stewardship — and yes, there's a small stipend for your time.

Curious? Sit in on a meeting to see how it all works, or reach out to the CWA office to learn more.

WE'RE LOOKING FOR BOARD MEMBERS!



CWA Reminders



Keeping Meter Boxes Clear

As everyone gets back into the rhythm of spring yardwork, it's also a great moment to take a quick look at your water meter box. Keeping this area clear is a small step that makes a big difference for the whole community. When brush, weeds, or garden debris grow around the meter box, it can slow down routine work and make it harder for crews to respond quickly when something urgent comes up.

A good rule of thumb is to keep about two feet of open space around the meter box and six feet of clearance above it. This simple bit of upkeep helps our team read meters accurately, check for leaks, perform maintenance, and reach your shutoff valve right away in an emergency. It's one of those behind-the-scenes ways neighbors help neighbors by keeping the system running smoothly for everyone.

For questions or more information, contact the office.

Conserving Water

This winter brought record-low snowfall across our region, and that lack of mountain snowpack means less natural water flowing into rivers, aquifers, and reservoirs as we head into the warmer months. With spring already trending dry, we're encouraging all members to be mindful of their water use as we move into summer.

Even small steps make a real difference. Simple habits like fixing leaks, watering during cooler hours, choosing drought-tolerant plants, and reducing outdoor irrigation can help stretch our shared supply through the driest part of the year. Our community has always been good at looking out for one another, and thoughtful water use is one more way we can do that.

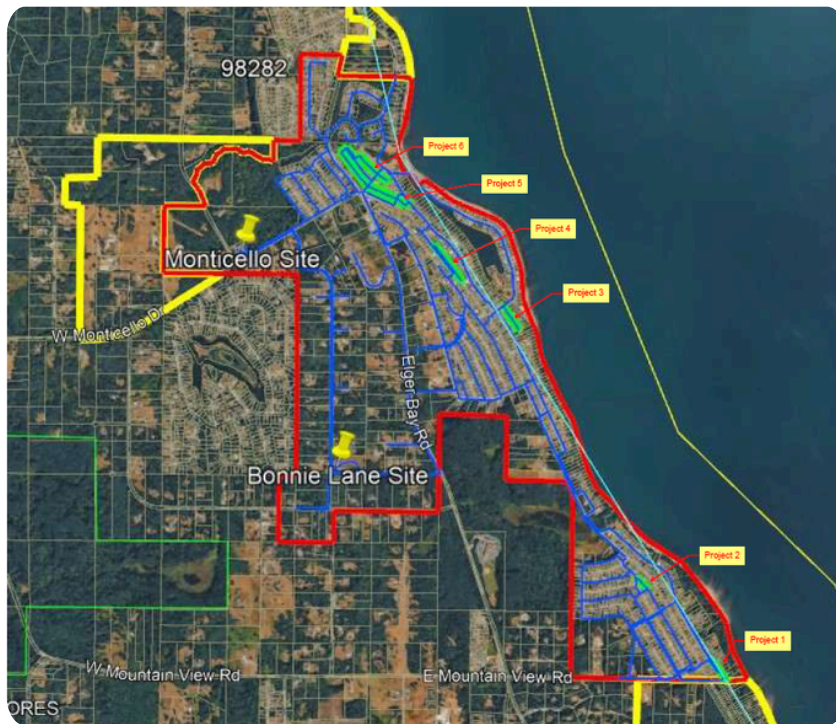
We'll continue monitoring conditions closely and will share updates if anything changes. Thank you for helping protect our water resources during this unusually dry season.



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A Few Notes To Remember

- Email is the best way to communicate with us! Phone calls are great too but for quick responses, email is the way to go.
- If you ever are wondering if we received your payment, you can verify on your **Customer Portal**.
- Our website, www.camanowater.com has lots of updates and information. It is recommended to check it often!
- Remember we are made up of mostly your neighbors, so please be kind!



CIP- Pipe Replacement Project

At the June 16th Board meeting, CWA officially approved moving forward with Wilson Engineering to begin the planning and zoning work for our new Capital Improvement Project: replacing sections of the aging 2-inch galvanized steel pipe within our system. This upgrade is being requested by the Washington State Department of Health (DOH) to help ensure long-term reliability and water quality for our community.

This first phase of pipe replacement will take place across six different zones throughout the system. In several areas, the project will also reroute existing water lines from backyard easements to the front of homes.

This change will make it significantly easier for our operations team to access meter boxes for routine maintenance and to respond quickly during emergencies.

With the Board's approval secured, the next steps are zoning and detailed planning with Wilson Engineering. Once that work is complete, we anticipate breaking ground in late fall 2026. This project represents an important investment in the future of our water system, and we'll continue to share updates as planning progresses.

CAMANO WATER ASSOCIATION

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